

Greater Fort Worth Dental Hygienists' Association
Continuing Education Committee
PO Box 8486
Fort Worth TX 76124

ADDRESS CHANGE SERVICE REQUESTED

Early Bird Registration by FEB 1, 2019

Greater Fort Worth Dental Hygienists' Association

*Presenting another educational
program to meet your CE needs*

Communicating with Confidence

featuring

**Annette Wolfe, RDH, BSDH
with**



and

**Lisa Mayo, RDH, BSDH, MHA
with**



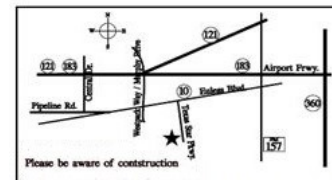
**Friday, February 8, 2019
8:00 AM to Noon**

**Texas Star Conference Centre
1400 Texas Star Parkway
Euless TX 76040**

Friday, FEB 8, 2019

Course Schedule

7:30 - 8:00 Registration, Exhibits, Continental
Breakfast, Marketplace
8:00 - Noon Lecture Presentation with breaks
for Stretching, Exhibits and Marketplace



General Information:

Greater Fort Worth Dental Hygienists' Association (GFWDHA) will award 4 hours of CE credit to attendees present for entire lecture. This course meets the **TSBDE Rule 104.1~Continuing Education Requirements** for 'technical or scientific as related to clinical care' or 'risk management'.

Replacement Certificates:

GFWDHA will charge a \$75.00 Auditable Document Replacement Fee for each certificate needing replacement.

As per TSBDE Rule 104.5~Auditable Documentation:

Each licensee shall maintain in his/her possession auditable documentation of continuing education hours completed for a minimum of three years.

Please be on time. Attendees must be present for the entire course for full credit.

Early Bird Fee applies for those registration forms post marked by Friday, FEB 1, 2019 (USPS post-mark only).

Confirmation of course registration will **not** be sent. Registrants will only be notified if the course is sold out or cancelled.

Refunds/Cancellation: Written refund requests must be received at least 7 days prior to the presentation, a \$15 processing fee will apply. GFWDHA reserves the right to cancel this program if sufficient enrollment is not achieved.

GFWDHA CE Chairperson

For additional information please contact
Cindy Crisler, RDH at:
817-281-4028 or (W) 817-283-5376.

Communicating with Confidence

featuring

Annette Wolfe, RDH, BSDH &
Lisa Mayo, RDH, BSDH, MHA

Course Description:

Understanding the importance of relationships and the steps involved in creating an environment of trust and confidence between patient and practitioner are essential factors in helping patients feel comfortable when making dental decisions. This course will review factors that influence dental patient's decision making and discuss the basic concepts of effective communication and relationship building. The importance of collaboration, co-diagnosis, and communication between the doctor and the hygienist will be highlighted including tips for implementing an efficient, consistent, and productive hygiene examination.

Course Objectives:

Upon completion of this course, the participants will be able to:

1. Review key factors that drive dental patient decision making
2. Recognize the importance of relationship building and impact on dental decisions
3. Discuss how to build trust and credibility through effective communication
4. Explain the key information that needs to be shared during the hygiene exam

Meet Your Professional Educators

Annette Wolfe is an Academic Manager with Colgate Oral Pharmaceuticals, Inc. covering the Southwest territory. Prior to her position with Colgate, Annette's extensive background includes providing clinical and product training and presentations for manufacturers of piezo and magnetostrictive ultrasonic scalers and air polishers; a Non-injectable local anesthetic, Digital Subtraction Radiology and a Chairside CAD/CAM system. Annette graduated from Bristol Community College in Massachusetts with an Associate's degree in Science. She received her Bachelor's degree in Dental Hygiene with a minor in business from Texas Woman's University. She is a member of the American Dental Hygiene Association and Dallas County Dental Hygiene Society.

Lisa Mayo is the Central Region Clinical Educator for DENTSPLY SIRONA. She received her Bachelor's Degree in Dental Hygiene from the Caruth School of Dental Hygiene at Baylor College of Dentistry. She then received her Master's Degree in Healthcare Administration from Ohio University. Lisa has published over 40 peer-review continuing education courses and articles since 2006 on a broad range of topics. Lisa has over 16 years of clinical experience in general and periodontal dental practices. She served as the Dental Hygiene Program Director and a full time Professor at a dental hygiene program in Texas for 6 years before joining the DENTSPLY SIRONA Education team.

Be sure to reserve time and stay for an enjoyable lunch at the famous **Raven's Grill**. For green fees and reservation information contact **The Texas Star Golf Course** at 817-685-7888.

Name _____
Address _____
Check One: Home _____ Office _____
FEB 8, 2019 Registration Form - Use ONE per registrant (Photocopies accepted)
Please circle: RDH DDS Student Staff

ADHA Membership # _____
(Required for ADHA Member registration)

Circle Appropriate Registration Fee Early Bird Regular Email Address _____

ADHA Member Hygienist	\$55	\$65
NON-Member Hygienist	\$75	\$85
Dentist and/or Staff	\$75	\$85
Student	\$25	\$25

(Students must send copy of student ID)

\$1 of your registration will be donated to ADHA's IOH and
\$1 of your registration will be donated to TEX HY PAC.

Opt out of donations by checking box.

Make checks payable to GFWDHA

Return completed registration form and payment to:
GFWDHA
PO Box 8486
Fort Worth TX 76124

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